



FIORDLAND

• HISTORIC CRUISES •

REFUND POLICY:

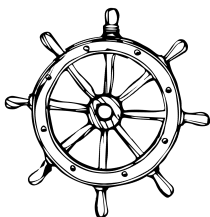
Due to the nature of our boutique cruise experience & limited spaces, No refunds are provided for a guest cancellation within 72 hours of departure, unless the activity operator cancels the activity due to waterway, road or weather conditions. Otherwise, refunds are granted solely at the discretion of the payee according to the activity operator's cancellation policy. Refunds may only be obtained from the booking agent.

REFUND POLICY GROUP CHARTER BOOKING:

Due to the nature of our boutique cruise experience & limited spaces, No refunds are provided for a cancellation within 7 Days of departure, unless the activity operator cancels the activity due to waterway, road or weather conditions. All canceled bookings will incur an administration fee of \$550 if canceled within 3 months of travel. Otherwise, refunds are granted solely at the discretion of the payee according to the activity operator's cancellation policy. Refunds may only be obtained from the booking agent.

PAYMENT: is required at the time of booking, and only paid bookings are confirmed. All bookings made via telephone that remain unpaid for a period of 12 hours will be canceled by the operator. E-Tickets, agent vouchers or gift vouchers must be presented at the time of departure.

TERMS & CONDITIONS: Both the activity operator and any agent (including their respective employees, agents, officers and directors) exclude, to the fullest extent possible under law, all and any liability for any loss, damage or injury (whether direct or indirect or consequential, however arising) suffered by the Guest or any person associated with the guest in relation to the booked activity. All activities have elements of risk and all guests undertaking any Activity do so voluntarily and at their own risk. To the extent permitted by applicable laws, all warranties, representations and implied terms are also excluded. The activity operator reserves all rights to cancel any activity at its discretion for (but not limited to) any of the following reasons: a) waterway, road or weather conditions; b) lack of numbers participating in the Activity; c) unsuitability of Guest(s) due to reasons such as age, ill health, poor fitness, intoxication or any other reasons rendering a Guest unsuitable or unfit to participate in the Activity; d) any other circumstances which are beyond the reasonable control of the activity operator. All Guests agree to adhere to any instructions in relation to the activity from the activity operator at all time.



We look forward to cruising Fiordland with you,

Adam & The Fiordland Historic Cruises team